

FEES AND CHARGES 2023

Hobsons Bay Tickets

Council operates its own in-house box office and can provide full ticketing services through on-site ticket outlets, telephone and online sales via our website www.hobsonsbaytickets.com.au.

FEES AND CHARGES SUMMARY

Your set-up fees:	Monday to Friday	Saturday to Sunday	Public Holidays
Per event set-up fee which includes one box office staff member at your first performance. <i>(This fee is non-refundable if your event is cancelled)</i>	\$144.00	\$186.00	\$228.00
Fee for one box office staff member for each additional performance to the first.	\$96.00	\$124.00	\$152.00
For larger events additional box office staff may be required (rate per hour)	\$48.00	\$62.00	\$76.00

Your set-up fees:	Community Rate – Inside Hobsons Bay	Community Rate – Outside Hobsons Bay	Commercial / Private
Your fee per ticket sold, charged for running your ticketing through our system. <i>Example: We sell your tickets for \$25.00 to the public. We will return to you \$22.50.</i>	\$1.20 per ticket sold	\$1.60 per ticket sold	\$2.50 per ticket sold
The fee per ticket sold for complimentary/ house seats/ free events ticketed through our system. <i>Note: For free events, there will be no transaction or mailing charges for your patrons.</i>	\$.85 per ticket sold	\$.85 per ticket sold	\$.85 per ticket sold

We will charge your patrons:

- A **\$4.50** per transaction for phone bookings.
- A **\$3.00** per transaction for online bookings.

Postage & collection fees charged to patrons:

- A **\$2.50** mailing fee per transaction if patrons would like tickets to be mailed out to them.
- A **\$0.00** fee per transaction if patrons would like 'Print at Home' tickets

No fees will be charged if patrons would like to pick up tickets from the box office on the day of the event.

PLEASE NOTE: All Fees and Charges listed above include GST.

Please contact us if you would like further information and pricing details on how we can best assist you with your ticketing needs.

boxoffice@hobsonsbay.vic.gov.au or (03) 9932 4074