A note on the emergency services and volunteers fund

Your rates notice includes the new emergency services and volunteers fund charge, which replaces the previous fire services property levy. While Council is required by the state government to collect this fee, we recognise the financial impact the increased levy will have on our community. Council continues to advocate against this increase on your behalf.

YOUR RATES NOTICE explained

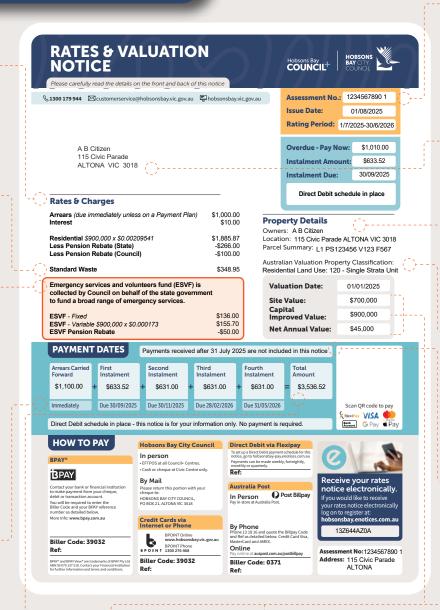
The body includes all charges and concession rebates that have been applied to the property.

The waste charge covers the cost of collecting and processing residential kerbside bins. Non-residential properties can opt in to this service. The cost of any additional bins requested is also shown here.

We collect the emergency services and volunteers fund for all properties on behalf of the state government.

Your rates due dates, unless you opt in for direct debits or are on a payment plan.

This is the total amount due on your account (including any arrears). If you have arrears, they are due immediately.



Your unique assessment number helps us find your property quickly if you contact us.

Your mailing address. This might differ from the property address.

The property owners, as per the Certificate of Title.

This code is only used to calculate the emergency services and volunteers fund. It does not indicate a planning zone or use of the land.

If you have made any changes or payments that were received by Council after this date, they may not be shown on this rates notice.

Site value:

The value of the land only.

Capital improved value

(CIV): The value of the land plus any improvements. This value is used to calculate rates and part of the emergency services and volunteers fund. **Net annual value:** For residential properties, this is 5 per cent of the CIV. For non-residential, it is the annual market net rental of the property, less all necessary expenses required to maintain that property, except Council rates.



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