I AM A RESIDENT. WHAT SUPPORT CAN I ACCESS?

The 2020-21 Budget includes \$2.2 million in rates relief, ongoing delivery of more than 100 vital community services, \$3 million to boost our grants and community support packages and a revised Financial Hardship Policy. The budget also includes a \$67.566 million Capital Works Program to strengthen our local economy, support jobs and provide infrastructure for our community.

Community consultation

Annual Budget 2020-21 has been developed and released in unprecedented times but with the community and their listened and responded to the Annual Budget 2020-21 to provide targeted support for Hobsons Bay community and businesses impacted by the COVID-19 pandemic.

and help our residents, ratepayers, local businesses and industry with services and programs to recover and get



Rates adjustment

rate adjustment to redirect

Rates are calculated on conducted on 1 January

Community Support Package 3

Financial hardship

If you are experiencing financial hardship, you can apply for financial assistance. Council's Financial Hardship Policy has been refreshed with various options available from rate deferral through to waivers depending on the financial circumstances. Apply online at www.hobsonsbay.vic.gov.au/financialassistance or call Council on 1300 179 944.

Council is also providing additional support for pensioners, with a further \$25 automatically added to the existing pensioner rebates.

Residents wanting assistance in their first language can call Council's Language Line on 9932 1212 and ask to speak with an interpreter.







DID YOU KNOW COUNCIL DELIVERS MORE THAN 100 SERVICES TO OUR COMMUNITY?

If you live in Hobsons Bay, through Council's support you can . . .

Children/families

- Access Maternal Child
 Health services, including
 support for new parents
 and early years services
- Receive immunisations
- Find playgroups, kinders and schools in the area
- Access youth counselling services, events and programs for young people and youth leadership opportunities



Aged and disability services

 Access Aged and Disability services, including meals on wheels, in-home support and planned activity groups.

Health and Wellbeing

- Discover and use local skating and BMX tracks
- Access local pools and recreation centres, foreshore, beaches and boating facilities



- Join a walking or cycling group and explore the 40km network of coastal and inland shared trails
- Participate in health and wellbeing programs
- Keep active at Council's community centres
- Enjoy the fitness stations across the municipality
- Access crisis intervention support through Council-funded Laverton Community Integrated Services

Libraries

- Join a library, watch movies online, order books, borrow iPads
- Hire a library meeting room/space
- Access school holiday programs, author events education sessions and workshops

Arts, culture and our city ...

- Find out about things to do through Experience Hobsons Bay
- Discover local businesses through a business directory
- Engage in a dynamic arts program, from Woods Street Arts Space in Laverton to The Substation in Newport
- Hire one of our venues, including the Williamstown Town Hall
- Check out a local event or festival supported by Council, many of which are being delivered online during COVID-19.
- Apply for community grants
- Explore walking trails delighting in the natural environment
- Experience public art within Hobsons Bay
- Access programs and services at Council-supported community centres and neighbourhood houses around the city

Diversity





- Access information about local Aboriginal history
- Find services in my language through translations or interpreter.

Participate in multicultural programs and projects

 Participate in Council's inclusive LGBTIQA+ events and programs promoting equal rights and celebrating diversity

Environment

- gardening tips, local wildlife and indigenous planting advice, education and events
- Join a community environment group and play a role in the care and management of local biodiversity, open space and ecosystems
- Learn about energy use through EnviroCentre

And there are many more! Contact Council on 1300 179 944, email customerservice@hobsonsbay. vic.gov.au or Live Chat with a Customer Service officer via www.

hobsonsbay.vic.gov.au







