

For emergency assistance only:

Police, Fire, Ambulance call 000

For emergency assistance during floods, storms, earthquakes and tsunamis:

State Emergency Service (SES) call 132 500

To find out more during an emergency:



Listen to

Emergency Broadcast Radio STEREO 97.4 (97.4 FM) or ABC774

Visit:

VicEmergency www.emergency.vic.gov.au

Victoria Police www.facebook.com/victoriapolice

SES www.ses.vic.gov.au

VicRoads www.vicroads.vic.gov.au

ACNCG www.acncg.info

Download **FireReady** App

For information to help you plan for an emergency visit:

SES www.ses.vic.gov.au

Australian Red Cross www.redcross.org.au

MFB www.mfb.vic.gov.au

CFA www.cfa.vic.gov.au

Acronyms

SES: State Emergency Service

MFB: Metropolitan Fire Brigade

CFA: Country Fire Authority

ACNCG: Altona Complex Neighbourhood Consultative Group

For further information contact Hobsons Bay City Council

Phone: 9932 1000 Website: www.hobsonsbay.vic.gov.au



**HOBSONS BAY
LANGUAGE LINE**

9932 1212

INTERPRETER SERVICE FOR ALL LANGUAGES

Your Council in your language

How do I know if there is an emergency?

You may see it, hear it on the radio or TV or you may get an emergency alert on your phone.

Emergency Alert is the national telephone warning system used by emergency services to send voice messages to landlines and text messages to mobile phones within a defined area about likely or actual emergencies. In the case of an emergency, you may receive a voice message on your landline or a text message on your mobile phone.

What is a hazardous material emergency?

A hazardous material emergency can pollute the air with chemicals or smoke. This is often called a 'plume'.

It can be caused by:

- residential or industrial fires
- chemical spills
- explosions
- transport accidents

In a hazardous material emergency you may:

- hear a siren/alarm, loud explosion or fire trucks
- smell a strong chemical odour
- see a large fire or smoke



Regular testing of community and site alarms occur at some major hazard facilities within Hobsons Bay as follows:

Altona Complex Community Alarm (Altona)
– 10am for 10 seconds on the first Sunday of each month

Mobil Alarm (Altona)
– 10am for 10 seconds on a Monday to Friday (excluding Public Holidays)

Shell Alarm (Newport)
– 1.30pm for 15 seconds (alarm – alternating pitch) and 30 seconds (all clear – continuous siren) each Thursday

In this type of emergency, the first thing you should do is go indoors

Take Shelter in Doors

- when a plume or smoke is passing over it is safer to stay indoors

Sheltering inside your home or a building in an emergency provides immediate protection from contaminated air outside

- after the plume or smoke has passed, it is safe to move outdoors



What should I do if I am told to leave my home?

Evacuation

Information on emergency warnings and evacuation instructions can be found on the VicEmergency website www.emergency.vic.gov.au.

Victoria Police is responsible for evacuation. The SES will often help the evacuation. Listen to their instructions - make your way to a friend or relative's house outside of the emergency area or go to the designated Emergency Relief Centre.

Your pets can be affected just like you! If you are asked to *take shelter indoors* bring your pets inside too.

If you need to evacuate take them with you.

Don't forget to take your Emergency Ready Kit.

Register.Find.Reunite

To ensure your family and friends know where you are, register with *Australian Red Cross - Register.Find.Reunite* at the Emergency Relief Centre or go online at www.register.redcross.org.au.



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ARE YOU
PREPARED
FOR AN
EMERGENCY?

Information to help you understand
your role in an emergency

**HOBSONS
BAY CITY
COUNCIL**



Dear resident

Emergencies can occur at any time in any community. The Council and the Council's Municipal Emergency Management Planning Committee (MEMPC), comprising representatives from Council, emergency service providers, industry and media, have a responsibility to ensure plans are in place to help support the response, provide immediate relief during evacuations and work with the community to help the community recover from emergencies and disasters.

Emergency planning is undertaken on all types of emergencies identified through an emergency risk management process which considers the hazards, geographical area, historical events and agency expertise.

Some of the emergencies that may impact Hobsons Bay are:

Hazardous material
(including storage, manufacture, transfer of hazardous material)



Accident
(road or rail)



Fire
(house or grass fire)



Extreme Weather
(flooding, heatwave, cold spell or windstorm)



Other emergencies identified include deliberate and malicious public and infrastructure disruption, pandemics, human or animal infectious biological agent, landfill events and essential utility failures.

It is important that residents are aware of the emergency risks in our community and have their households prepared to manage during a crisis.

The Council has developed an information magnet to help you during an emergency. We encourage you to think about all the emergencies that may affect you and your household, plan what you will need before, during and after an emergency, get an emergency ready kit together and practice your plan.

For more information on how to plan for an emergency, visit the State Emergency Service (SES) website: www.ses.vic.gov.au or the Australian Red Cross website: www.redcross.org.au.

For more information on this brochure, contact Hobsons Bay City Council – **9932 1000**



Flooding of Kororoit Creek, Altona, 2008

Tear off and place on your fridge!

Are you emergency ready?

Before an emergency, have your household make an emergency plan. For more information on emergency plans visit www.redcross.org.au or www.ses.vic.gov.au. Your plan should include your personal details, important contact numbers, services, financial information, wills and current photos of family members.

It is a good idea to also:

- identify two different meeting locations and ensure each of your family members know where it is
- know your neighbours, someone else may need additional help
- make up an Emergency Ready Kit, and know where to find it in an emergency

What you could put in your Emergency Ready Kit

- a copy of your emergency plan
- a copy of your household important documents and contacts (insurance papers, passports, birth certificates)
- mobile phone and charger
- first aid kit
- a list of your medications or keep supplies in your kit
- portable radio (with spare batteries or a windup radio)
- torch (with spare batteries or a windup torch)
- current photos of your family members (pets too)
- bottled water
- rubber gloves
- wet weather poncho
- toiletries and other personal hygiene requirements
- if time permits, pack your medications
- non perishable food for you and your pets
- blankets and sleeping bags
- essential valuable items
- spare clothes

Steps to stay safe in an emergency

Although the chance of a significant emergency in Hobsons Bay is small, keep this magnet handy to help you manage during an emergency.

When advised to **TAKE SHELTER INDOORS**



Shelter ▶ Shut ▶ Listen

Go inside (take family and pets) and avoid using your phone in case Emergency Services need to contact you. Close doors and windows and seal gaps. Turn off heaters, air conditioners, exhaust fans and fireplace dampers. Listen to local STEREO 974, ABC 774 or any commercial radio, turn television on and visit emergency websites. Wait for 'the all clear' message then open doors and windows and go outside.

When advised to **EVACUATE**



Collect ▶ Register ▶ Listen

Collect your Emergency Ready Kit, make your way to the designated Emergency Relief Centre, register your name with *Australian Red Cross - Register.Find.Reunite* and find a friend or family to stay with or stay at the Emergency Relief Centre and listen for advice on when you can return home.

*Turn over for contact numbers.